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Rolonka, Creation in Sound, located at Durgerdammerdijk 64 1026CA, Amsterdam, is responsible for the processing of personal data such as shown in this privacy statement.

Contact details:

<https://www.rolonka.com>

Durgerdammerdijk 64 1026CA, Amsterdam

Roos Beekveldt and Ilonka van Gog is the Data Protection Officer of Rolonka, Creation in Sound. They can be reached at [info@rolonka.com](mailto:info@rolonka.com)

### Personal data that we process

Rolonka, Creation in Sound processes your personal data because you use our services.

Below you will find an overview of the personal data we process:

- First and last name
- Sex
- Address data
- E-mail address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Information about your activities on our website
- Bank account number.
- Company information.

### Special and sensitive personal data that we process

Our website and service does not intend to collect data about website visitors under the age of 16. Unless they have permission from parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without that permission, please contact us at [info@rolonka.com](mailto:info@rolonka.com), then Rolonka will delete it.

### For what purpose and on what basis we process personal data

Rolonka, Creation in Sound processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- To call or e-mail you if necessary to carry out our services
- To inform you about changes to our services and products
- Offer you the opportunity to create an account
- To deliver goods and services to you
- Rolonka, Creation in Sound analyzes your behavior on the website in order to improve the website and complete the range of products and services
- vote for your preferences.
- Rolonka, Creation in Sound also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

### How long do we keep personal data

Rolonka, Creation in Sound does not store your personal data longer than is strictly necessary to realize the goals for which your data is collected. We save the data for obligation for 7 years. We delete accounts that are not used for 2 years. The terms start as soon as a booking has been made via the website.

### Sharing personal data with third parties

Rolonka, Creation in Sound shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. We conclude a processor agreement with companies that process your data on our behalf ensure the same level of security and confidentiality of your data. Rolonka, Creation in Sound is not responsible for these processing operations.

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In addition, Rolonka, Creation in Sound provides your personal data to other third parties. You agree if you use our services.

### Cookies, or comparable techniques, that we use

Rolonka, Creation in Sound uses only technical and functional cookies. And analytical cookies that do not infringe on your privacy. A cookie is one

small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser to it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

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We work together with Your web. They handle your personal data with care and do not provide these to third parties, only if this is required by law. The website contains one automatically a secure HTTPS connection (with SSL certificate) and DNSSEC for the domain name. With such a security certificate you can be sure that the traffic with your website will increase takes place in a safe manner.

We also work with the payment operator Mollie. They make sure that your data is save and the payment is being made in a save environment.

### **View, adjust or delete data**

You have the right to view, correct or delete your personal data. You also have the right to request your consent to the withdraw data processing or object to the processing of your personal data by Rolonka, Creation in Sound and you have the right to data portability. This means that you can submit a request to us for the personal data that we hold about you in a computer file to you or another organization mentioned by you. You can request access, correction, deletion, data transfer from you send personal data or request for cancellation of your consent or objection to the processing of your personal data to [info@rolonka.com](mailto:info@rolonka.com). To there to ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black. This ter protecting your privacy. We will respond to your request as soon as possible, but within four weeks. Rolonka, Creation in Sound would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we protect personal data**

Rolonka, Creation in Sound takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, prevent unwanted disclosure and unauthorized changes. If you feel that your data is not properly secured or there are indications are of abuse, please contact us via [info@rolonka.com](mailto:info@rolonka.com)